



## SERVICE MANAGER

APRIL 2026

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### Service Manager

Harbor Marine is seeking an experienced **Service Manager** to oversee day-to-day operations of our service department in Everett.

#### Job Responsibilities:

- Conduct thorough assessments for repair services
- Maintain customer files and sales histories
- Maintain written and verbal communication with customers and staff
- Schedule all service work orders, ensuring timely and satisfactory completion
- Uphold a safe, clean, and secure work environment
- Ensure warranty claims are submitted and paid in a timely manner
- Work with port staff to coordinate boat launches
- Source subcontractors as needed
- Other duties as assigned

#### Skills/Qualifications:

- Extensive experience working on all the different systems of a boat
- Comprehensive knowledge of boat engines, transmissions, and repair techniques (inboard engines)
- Professional communication in person, in writing, and over the phone
- Effective problem-solving skills
- Computer literate and ability to learn/adapt quickly
- Patience and understanding dealing with challenging customer situations
- Ability to get along with co-workers and maintain effective working relationships with staff
- Factory training a plus

#### Job Details:

- **Pay:** \$28 to \$40 per hour (depending on experience)
- **Schedule:** Full-time (40 hours/week)
- **Day shift:** Monday through Friday, 8:00 am to 4:30 pm
- **Benefits:** Medical, dental, vision
- Paid vacation, sick leave, and holidays
- Employee discount on marine and outdoor products

To apply, please email your resume to [careers@harbormarine.net](mailto:careers@harbormarine.net) with the subject line: Service Manager – [Your Name].



## RETAIL / PARTS COUNTER ASSOCIATE

APRIL 2026

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### Retail / Parts Counter Associate

Harbor Marine is seeking a full-time Retail / Parts Counter Associate to join our team in Everett.

This role involves helping customers identify, source, and purchase marine parts and accessories, while supporting day-to-day retail operations.

#### **Job Responsibilities:**

- Help customers identify the right parts and solutions for their boats and equipment
- Process sales, special orders, and returns
- Build product knowledge across marine systems and components
- Support day-to-day store operations including stocking and merchandising
- Work closely with a knowledgeable team to solve customer problems

#### **Skills/Qualifications:**

- Mechanical aptitude or hands-on experience (marine, automotive, small engines, etc.)
- Strong problem-solving mindset
- Ability to communicate clearly and confidently with customers
- Comfortable using computers and looking up parts or product information
- Reliable, professional, and team-oriented
- Marine or boating experience, auto parts or equipment sales experience, fishing or outdoor background

#### **Physical Abilities:**

- Must be able to stand for long periods of time and climb ladders, as needed
- Must be able to lift and/or move up to 35 lbs
- Must be able to maneuver around sales floor and stockroom

#### **Job Details:**

- **Pay:** \$18 to \$25 per hour (depending on experience)
- **Schedule:** Full-time (includes some evenings, weekends, and holidays)
- **Benefits:** Medical, dental, vision
- Paid vacation, sick leave, and holidays
- Employee discount on marine and outdoor products

To apply, please email your resume to [careers@harbormarine.net](mailto:careers@harbormarine.net) with the subject line: Retail / Parts Counter – [Your Name].



**FISHING TACKLE SALES SPECIALIST  
APRIL 2026**

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**Fishing Tackle Sales Specialist**

Harbor Marine is seeking a full-time Fishing Tackle Sales Specialist to join our team in Everett.

Our fishing department serves a highly engaged local community of anglers who rely on us for accurate information, trusted gear recommendations, and real-world experience. This role is best suited for someone who actively fishes and understands local waters, techniques, and seasonal patterns.

**Job Responsibilities:**

- Help customers select the right gear based on target species, location, and conditions
- Share practical knowledge of local saltwater and freshwater fisheries
- Spool line, rig setups, and assist with gear preparation
- Process sales, returns, and special orders
- Sell WDFW fishing and hunting licenses
- Maintain a clean, organized, and well-stocked fishing department
- Merchandise product displays and keep inventory dialed in
- Work with the team to deliver a high level of customer service

**Skills/Qualifications:**

- Strong knowledge of local fisheries (Puget Sound, lakes, rivers)
- Active angler with hands-on experience using rods, reels, tackle, and gear
- Ability to translate fishing knowledge into clear, helpful customer guidance
- Strong communication skills and customer presence
- Comfortable using computers to look up products and information
- Reliable, professional, and team-oriented

**Physical Abilities:**

- Must be able to stand for long periods of time and climb ladders, as needed
- Must be able to lift and/or move up to 35 lbs
- Must be able to maneuver around sales floor and stockroom

**Job Details:**

- **Pay:** \$18 to \$25 per hour (depending on experience)
- **Schedule:** Full-time (includes some evenings, weekends, and holidays)
- **Benefits:** Medical, dental, vision
- Paid vacation, sick leave, and holidays
- Employee discount on marine and outdoor products

To apply, please email your resume to [careers@harbormarine.net](mailto:careers@harbormarine.net) with the subject line: Fishing Tackle Sales – [Your Name].